

WELCOME
TO

Chandler



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City Phone Numbers and E-Mail Listings

A listing of City services and other frequently called numbers, plus e-mail addresses for select City staff and services

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A

Abandoned Vehicles

On City Streets (left over 72 hours)
On Private Property (Zoning)

480-782-4130
480-782-4320

Acts of Kindness Program

A-OK gives residents the opportunity to voluntarily contribute \$1 (or more) with their utility payment each month. The money raised through the program goes back into the community through a grant service to local social service agencies.

480-782-2280
a-ok@chandleraz.gov

After Hours/Weekend Assistance for City Services

Urgent (but not 9-1-1) Situations
Non-Urgent Situations

480-782-4130
480-782-2190

Airport & Heliport

The [Chandler Municipal Airport](#) and Heliport entrance is located on Germann Road, one-half mile east of McQueen Road. The Airport has tie-down hangar facilities and an FAA-operated control tower. The airport terminal is located at 2380 S. Stinson Way.

Pesticide Spraying Hotline
Low-flying Aircraft (F.A.A.)

480-782-3540

800-423-8876 (toll free)
480-419-0111

Alarm Permits

480-782-4201

Alley Maintenance/Trash Pickup

480-782-3510

Animal Control

The [Maricopa County Animal Care and Control Department](#) is responsible for rabies and Animal Control functions in the county. The City of Chandler is responsible for picking up dead animals in City right-of-way areas only.

Animal bites, complaints, dog licenses

602-506-7387
480-782-BARK (2275)

Barking Dogs
Impounded Animals
Dead Animal Pick Up

602-506-7387
480-782-3510

Arizona Relay Service (TDD)

800-842-4681 (toll free)

Attorney Referral Service (Maricopa County Bar)

480-257-4434

info@maricopabar.org

B

Basha Branch Library

480-782-2850

Located at Basha High School, 5990 S. Val Vista Dr.

Better Business Bureau

602-264-1721

info@phoenix.bbb.org

(not for complaints)

Bike Registration

480-782-4000

All bicycles must be registered at the Police Department lobby, 250 E. Chicago St. The lobby is open 24 hours.

Block Parties (Permits)

480-782-3346 or 480-782-3000

Block Watch (Police)

480-782-4530

Blue Stake

602-263-1100

mail@azbsinc.com

Boards, Commissions, Committees

480-782-2180

Citizen volunteers advise the City Council on a broad range of topics such as fine arts, parks, the airport and development. Applications for these positions should be made through the [City Clerk's Office](#), 55 N. Arizona Pl., Suite 203.

Building Information

Building Permits

480-782-3000

Building Inspections

480-782-3100

Engineering Services

480-782-3000

Vacancies/Use Permits

480-782-3000

Zoning Inspections

480-782-3050

Bulk Refuse Pick-Up

480-782-3510

Business License/Sales Tax Office

480-782-2280

salestax@chandleraz.gov

Bus Route Information

602-253-5000

C

Chandler Cable Channel 11

480-782-2223

The City's government access cable station televises City Council meetings and study sessions, Planning and Zoning Commission meetings, bulletins of special events, locally produced shows about the community and general information. The channel is under the direction of the City's Communication and Public Affairs Department.

Chandler Center for the Arts

The beautiful Center for the Arts, located at 250 N. Arizona Ave., hosts a variety of national and local performers on three stages. Visual arts, featuring professional and educational shows, are displayed in the Exhibition Hall. Call the Arts Center for information about upcoming shows and exhibits. The Center for the Arts is a division of the Community Services Department.

480-782-2680

info@chandlercenter.org**Chamber of Commerce**

The Chandler Chamber provides information about the City for newcomers, residents and business people.

480-963-4571

Chandler City Hall

Chandler City Hall is located at 175 S. Arizona Avenue. For a complete listing of each department's location, [view](#) a printable map. Chandler City Hall is downtown on the north side of Chicago Street between Arizona Avenue and Washington Street. Several other buildings are in the municipal complex, including the City Council Chambers and Vision Gallery, and a public parking garage and additional office space on the south side of Chicago Street.

480-782-2000

Chandler Regional Medical Center

Located on Dobson Road, south of Frye Road, Chandler Regional Medical Center has served the East Valley for more than 25 years.

480-728-3000

City Attorney

Legal advisor to the Mayor, City Council, City Manager and City boards and commissions. Prepares proposed City ordinances and other legal documents and represents the City in legal matters. This office is located at 175 S. Arizona Ave., 2nd Floor.

480-782-4640

City Clerk

The City Clerk's Office is located on the first floor of City Hall, 175 S. Arizona Ave. Oversees municipal elections and voter registration, and handles minutes of the City Council meetings and copies of ordinances.

480-782-2180

City Code

480-782-2180

City Council

480-782-2200

480-782-2233 (FAX)

The Council is composed of a mayor and six council members, elected at large on a nonpartisan ballot. They set City policy. Council offices are located at 175 S. Arizona Ave, 5th Floor.

Mayor&Council@chandleraz.gov**City Council Meetings**

480-782-2180

The City Council meets at 7 p.m. on the second and fourth Thursday of the month. Meetings are open to the public and are held at the Council Chambers, 88 E. Chicago St.

City Court

480-782-4700

The City Magistrate, located at 200 E. Chicago Street, administers and

controls municipal court functions, including processing all misdemeanor charges, traffic citations and domestic violence petitions originating within City limits.

City Elections

480-782-2180

To vote in a City election, you must be a citizen and registered to vote at your Chandler address. Register at least 28 days prior to any election to be eligible to vote in that election.

City Manager

480-782-2210

Under the leadership of the City Council, the City Manager and staff put Council policies into practice and are responsible for the efficient day-to-day City operations. This office is located at 175 S. Arizona Ave, 5th Floor.

City Prosecutor

480-782-4610

Handles cases in the Chandler City Court.

Code Enforcement

480-782-4320

This division is responsible for code enforcement. It is located at 235 S. Arizona Ave. Call for information on City ordinances and to report suspected violations.

Community Center

480-782-2727

Located at 125 E. Commonwealth, the Community Center houses a large multi-purpose room capable of seating 500 people, a stage, eight rooms for classes and meetings, plus offices for the City's Community Services Department. Call this office for rental facilities.

A Senior Center also is part of this complex. Located at 175 E. Commonwealth, the center has a full schedule of activities and services for Chandler's senior citizens.

Community Information & Referral - 211

2-1-1

Community & Neighborhood Services

480-782-2727

Crime Prevention

480-782-4532

D

Desert Breeze Railroad & Carousel

480-893-6652

Dial-A-Ride

480-633-0101

Dial-A-Ride TDD (Telecommunication Device for the Deaf)

480-813-8759

Downtown Redevelopment

480-782-3030

Dust Control - Maricopa County Environmental Services

602-506-6010

E

Economic Development Office

480-782-3030

Election Information

480-782-2180

<u>Employment - City Job Information</u>	480-782-2354
<u>Environmental Education Center</u>	480-782-2890
<u>Environmental Management</u>	480-782-2380

F	
<u>Family Investment Center</u>	480-782-3243

A community resource offered by the City's Housing & Redevelopment Office, located at 235 S. Arizona Ave.

<u>Farmers Market</u>	480-855-3539
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Located in Dr. A.J. Chandler Park (northeast corner of Boston Street and Arizona Avenue), the Farmers Market is open every Thursday from 3 p.m. to 7 p.m. The Market offers a variety of fresh produce and other items. Come by and see what the Chandler Farmers Market has to offer! For more information, call the Downtown Chandler Community Partnership at 480-855-3539.

<u>Fire, Health & Medical Department</u>	<u>www.chandleraz.gov/fire</u>
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The Chandler Fire, Health & Medical Department is responsible for the suppression and prevention of fires, emergency medical service, control of hazardous materials, enforcement of fire codes and regulations, building inspections and fire investigations.

Emergencies	9-1-1
Administration	480-782-2120
Codes (Fire Marshall)	480-782-2121
Inspections	480-782-2157

Facilities include:

CFHM Administrative Headquarters, 151 E. Boston Street	480-782-2120
Station 1, 1491 E. Pecos Road	480-782-2001
Station 2, 1911 N. Alma School	480-782-2002
Station 3, 275 S. Ellis St.	480-782-2003
Station 4, 295 N. Kyrene Rd.	480-782-2004
Station 5, 1775 W. Queen Creek	480-782-2005
Station 6, 911 N. Jackson St.	480-782-2006
Station 7, 6200 S. Gilbert Rd.	480-782-2007
Station 8, 711 W. Frye Rd.	480-782-2008
Station 9, 211 N. Desert Breeze Blvd. W.	480-782-2009
Station 10, 5211 S. McQueen Rd.	480-782-2010
Fire Support Services, 163 S. Price Road	480-782-2051
Fire Training Center, 3550 S. Price Road	480-782-2063

<u>Fireplace "No Burn" Days</u>	602-506-6400
<u>Food Bank (Local - Chandler Christian Community Center)</u>	480-963-1423

G	
<u>Garbage (Solid Waste/Recycling)</u>	480-782-3510
<u>Graffiti Hotline</u>	480-782-4322

H

Hamilton Branch Library

480-782-2828

Located at the north end of Hamilton High School, 3700 S. Arizona Ave.

Historical Museum

480-782-2717

The Chandler Museum is located at 300 S. Chandler Village Dr., (on the perimeter of Chandler Fashion Center), Chandler, AZ 85226. It houses a variety of interesting displays and archives on the City's history. Hours are 10 a.m. to 4 p.m., Tuesday through Saturday. Closed on Sundays, Mondays and holidays.

Household Hazardous Waste Collection

480-782-3510

Housing and Redevelopment

480-782-3200

Located at 235 S. Arizona Ave, this office administers public housing projects and funding of federally subsidized housing. Payments for subsidized housing may be made at the City cashier counter, 175 S. Arizona Ave, Suite A.

Human Relations Commission (Advisory Board for Diversity Issues)

480-782-2217

Human Resources

480-782-2350

Humane Society

602-997-7585

I**Impact Fees Information**

480-782-3336

Income TaxFederal (**IRS**)

800-828-1040 (toll free)

State (**Dept. of Revenue**)

602-255-3381

Information & Referral (Community)

2-1-1

J**Jobs Hotline (City)**

480-782-2354

K**L****Landfill**

480-782-3510

The City's landfill is permanently closed. The Recycling-Solid Waste Collection Center is open to assist Chandler residents with proper disposal or excess refuse and to recycle acceptable materials. The center is located at 955 E. Queen Creek Road (entrance just west of McQueen Road). Hours are 8 a.m. to 4 p.m., Thursday through Monday. CLOSED every Tuesday and Wednesday, and on the following holidays: New Year's, Easter, 4th of July, Thanksgiving and Christmas. A current City of Chandler Utility Services bill is required, along with picture identification.

Landlord/Tenant Disputes

602-542-5025

Legal Aid

480-833-1442

Community Legal Services, Inc. puts income-qualified residents in contact with court-appointed attorneys.

Library (Main Branch - Downtown)

480-782-2800

Located 22 S. Delaware St., the Downtown Library offers books, magazines and other materials as well as special programs and access to the Internet. To apply for a Library card, you must provide identification with your name and address.

Administration

480-782-2812

Information Recording

480-782-2814

Circulation

480-782-2800

Reference

480-782-2803

Youth Services

480-782-2807

C.O.R.E. Programs

480-782-2810

G.E.D. Testing Registration

480-782-2810

TDD (Telecommunications for the Deaf)

800-367-8939 (toll free)

Basha Branch Library

480-782-2850

Hamilton Branch Library

480-782-2828

Sunset Branch Library

480-782-2840

License (Business License)

480-782-2280

salestax@chandleraz.gov**M****Management Services**

This Department is responsible for the City's financial and record keeping functions, and provides purchasing, risk management and support services.

Accounting

480-782-2333

Administration

480-782-2250

Assessments, Special

480-782-2326

Budget

480-782-2252

Claims and Insurance

480-782-2383

Environmental Management

480-782-2380

Tax and License

480-782-2280

Purchasing

480-782-2400

Mayor and Council Office

480-782-2200

Medical Center, Chandler Regional

480-728-3000

Located on the southeast corner of Dobson and Frye roads.

Motor Vehicle Servicesmvdinfo@dot.state.az.us**Drivers License, Registration and Licensing (MVD)**

602-255-0072

50 S. Beck (Chandler Boulevard, west of Kyrene)

Vehicle Emissions Inspections (ADEQ)

1-877-MYAZCAR

20 N. Beck (Chandler Boulevard, west of Kyrene)

Vehicle Emissions Inspections (ADEQ)

1-877-MYAZCAR

2360 S. Airport Blvd. (S. of Germann, between McQueen and Cooper roads)

Municipal Utilities Department

This Department plans and directs environmental resources, including water resources and conservation, wastewater and solid waste services. Administrative offices are located at 975 E. Armstrong Way, Bldg L.

Emergencies (After Hours) 480-782-4132

Billing Questions about Utility Payments 480-782-2280

Director's Office 480-782-3800

Recycling 480-782-3510

Refuse 480-782-3510

Wastewater 480-782-3601

Water Conservation 480-782-3580

Water Line Maintenance 480-782-3700

Water Quality/Pressure 480-782-3660

Museum, Chandler

480-782-2717

N**Neighborhood Resources**

480-782-3214

Neighborhood Resources is comprised of five divisions. The divisions work together as a team to keep neighborhoods well maintained and provide basic needs for low income and homeless individuals and families.

Neighborhood Programs 480-782-3214

Housing & Redevelopment 480-782-3000

Code Enforcement 480-782-3214

Neighborhood Advisory Committee

480-782-3227

O**Ostrich Festival**

Produced the **Chamber of Commerce** and usually held the second weekend of March.

623-842-8434 or
480-963-4571**P****Park Maintenance**

480-782-2752

Park Rangers 480-782-4132

Parks and Recreation

480-782-2727

Passports

480-782-2180

Permits

Alarm Systems 480-782-4201

Alcohol in City Parks 480-782-2727

Building/Construction 480-782-3000

Block Parties 480-782-3340

Personnel

Job openings are aired on **Chandler Channel 11** and are posted in the office,

175 S. Arizona Ave., 2nd Floor.

480-782-2354
480-782-2350

Job Information Recording
Recruitment

Poison Control Hotline - Banner Health

800-222-1222 (toll free)

Police

480-782-4130

Located at 250 E. Chicago St, the Chandler Police Department's services include patrol, investigations, traffic control, crime prevention and community service.

Emergencies
Non Emergencies - Need an officer
Information, Records & Reports

9-1-1
480-782-4130
480-782-4001

Pool Drainage

480-782-3507

Pool Fencing Regulations

480-782-3000

Pools - City Aquatics Facilities

General questions

480-782-2749 or 480-782-2750

Arrowhead Pool, 1475 W. Erie St.
Desert Oasis Aquatic Center, 1400 W. Summit Pl.
Folley Pool, 600 E. Fairview
Hamilton Aquatic Center, 3838 S. Arizona Avenue
Nozomi Aquatic Center, 250 S. Kyrene Rd.

480-732-1064
480-732-1061
480-732-1063
480-782-2630
480-783-8261

Post Office

800-275-8777 (toll free)

Chandler Main Office: 101 N. Colorado Street
Andersen Springs Branch: 1900 W. Carla Vista
Ocotillo Branch: 123 W. Chandler Heights Rd.

Public Information, City

480-782-2000

Questions or comments concerning Chandler City government may be directed to the **Communications & Public Affairs Department**. It also produces programs for **Chandler Channel 11**, publications such as the **CityScope** newsletter, and oversees the City's website. This office is located at 175 S. Arizona Ave, 5th Floor.

After Hours Help Line (voicemail)
Citizen Assistance
Media Relations
TDD (Telecommunications for the Deaf)

480-782-2190
480-782-2242 or 2243
480-782-2000
800-367-8939 (toll free)

Purchasing

480-782-2400

Q

R

Railroad & Carousel at Desert Breeze Park

480-893-6652

Railway Museum

480-821-1108
azrymuseum@cox.net

Located at 330 E. Ryan Road

Recycling Hotline

480-782-3510

The City offers curbside recycling to single-family homes, duplexes and

triplexes. Neighborhood recycling drop-off sites are provided throughout the City to accommodate residents of residential complexes of four or more units. For directions to the drop-off site nearest you, or for a list of recyclables accepted, call 480-782-3510.

Refuse Service

480-782-3510

Refuse and recycling containers are each collected once a week. Refuse containers on alleys serve approximately three to four homes. Per City Code, curbside containers must be placed at the curb for collection prior to 6 a.m. on the day of collection, or the evening before if it is more convenient. Residents are reminded to remove containers from the curb by the end of the collection day. Residents with alley collection service are responsible for keeping alleys free of weeds and debris from their fence line to the center of the alley.

Ride Share

602-542-RIDE

S

Senior Center

480-782-2720

The center is part of the Community Center Complex at 175 E. Commonwealth Ave., and has a full schedule of activities and services for Chandler's senior citizens.

Sheriff, Maricopa County

602-256-1011

Silent Witness

602-261-8600 or
800-343-8477 toll free

Small Claims Court

480-963-6691

Social Agencies

Community Action Program (CAP), 77 W. Chicago St.
Dept. of Economic Security (DES), 3002 N. Arizona Ave.
Social Security

480-963-4321
602-542-4791

State of Arizona - Information Line

602-542-4900

Streetlight Repair Hotline

480-782-3460

Streets

480-782-3500

Sunset Branch Library

480-782-2850

Located in West Chandler at 4930 W. Ray Rd.

Swimming Pool Drainage

480-782-3507

Swimming Pool Fencing Regulations

480-782-3000

T

Tax (Sales/Privilege)

480-782-2280
salestax@chandleraz.gov

Tennis Center

480-782-2650

The Chandler Tennis Center is located at Tumbleweed Park, 2200 S. McQueen Rd.

Tool Bank Program

480-782-3200

Landscaping and yard care equipment available for borrowing by low and moderate income residents. A program of the City's [Housing & Redevelopment Division](#) at 235 S. Arizona Ave.

[Tourism](#) 480-782-3037

[Transit](#) 480-782-3440

[Bus Routes](#) 602-253-5000

[Dial-A-Ride](#) 480-633-0101

[Valley Metro](#) 602-253-5000

[Transportation and Development](#) 480-782-3000

This Department plans and directs public improvements and traffic engineering. Administrative offices are located at 215 E. Buffalo St., Suite 201, with Yard Operations at 249 E. Chicago.

Emergencies (After Hours) 480-782-4132

[Department Contacts](#) 480-782-3000

[Tumbleweed Recreation Center](#) 480-782-2900

U

[Utilities](#) 480-782-2280

[APS](#), 175 S. Arizona Ave., Suite A 602-371-7171

[SRP](#), 1521 N. Project Dr., Tempe, 85281 602-236-8888

[Southwest Gas](#), 5705 S. Kyrene Rd., in Tempe 877-860-6020 (toll free)

[Water \(turn on/off\)](#), 55 N. Arizona Pl., Suite 105 480-782-2280

[Utility Bill Payments \(City\)](#) 480-782-2280

V

[Vision Gallery](#) 480-917-6859

Art gallery located downtown at 10 E. Chicago St.

[Volunteer Opportunities \(For Our City\)](#) 480-782-2214

[Voter Registration](#) 480-782-2180

W

[Water / Sewer Billing](#) 480-782-2280

Fees for Chandler water, sewer and refuse service are billed together on a monthly statement. There is a payment/service counter at 175 S. Arizona Ave., Suite A. There is also a payment drop box in front of the building.

[Pay Online Here](#)

[Water Conservation](#) 480-782-3580

Water Leaks, Water Line Maintenance, Meter Problems

For water leaks **requiring immediate attention during business hours** 480-782-3700 (Option 3, then Op. 1)

For water leaks **after business hours** 480-782-4130

[Water Quality/Pressure](#) 480-782-3660

[Website](#)

480-782-2603

[Weed Control](#)

Residential Property
Commercial or Vacant Lots

480-782-4320
480-782-2120

X

[Xeriscape Demonstration Garden](#)

480-782-3580

The first garden of its type in the state. It is designed to show the beauty and practicality of low-water use landscaping. It's located at the northwest corner of Erie Street and Arrowhead Drive.

Y

Z

[Zoning Cases and Projects](#)

480-782-3000

City A to Z

Department & Divisions

Customer Services

Phone Numbers

Contact Us

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